Safe Drugs Save Lives

NATIONAL DRUG AUTHORITY

QUALITY POLICY

The Drug Authority is committed to providing the highest standard of drug regulatory service to all customers.

Timely and reliable service, compliance to all applicable statutory and regulatory requirements, and meeting customer requirements underlie all our effort in ensuring quality, safety and efficacy of all drugs and healthcare products used in Uganda. This is done through regulation and control of drug production, importation and distribution.

We are committed to implement a quality management system that complies with ISO 9001:2015 for the whole organization; WHO Good Practices for Pharmaceutical Quality Control Laboratories 2010 for the testing of drugs; ISO/IEC 17025:2017 for testing healthcare products; PIC/S 002 for pharmaceutical inspectorates; and maintaining an adequate workforce that is trained, motivated, facilitated and empowered to achieve intended results.

Quality objectives, processes, systems and procedures that support this quality policy are established and reviewed periodically for continuing suitability. The Drug Authority shall therefore commit adequate financial, human, physical and technological resources for implementing, maintaining and continually improving the quality management system to achieve set objectives.

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Chairman
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